

## **Advisory**

www.ptboard.bc.ca

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## **Reporting Taxi Data**

If your company applies for additional taxis, the Board generally expects you to include statistical data about your operations. Such data should be concise, in summary form and directly relevant to your application.

Generally, the Board is looking for:

- Monthly and annual summaries of your data
- Summaries that cover more than one year
- Data that is relevant to the stated purpose for making your application

It is not helpful to send reams of data that has not been summarized or organized in a meaningful way. To help applicants meet Board data expectations, the following documents were posted <u>last week</u>:

- Trip Volumes Spreadsheet
- Passenger Wait Times Spreadsheet
- Vehicles on Shift Spreadsheet
- Operational Taxi Data Reference Sheet

## Excerpt from a Board Decision

...The applicant states that the digital dispatch system has shown wait times have steadily increased, however the USB data was not summarized in a way that supports the claim. The applicant has included a plethora of support material including data reports as well as general community information literature. Despite the volume and breadth of information provided, on the whole it is not persuasive.

Even if you are not applying in the near future, it is never too early to make sure you are collecting and storing data so you have it when you need it.

## **More Information:**

- Apply for Additional Taxis
- <u>Taxi Standards Project</u> | Webpage
- Taxi Standards Project & New Data Reporting Tools