

January 14, 2009

# Industry Advisory

## Payment Processing Fees

The Passenger Transportation Board has established a rule to clarify when taxis, limousines and other passenger directed vehicles may collect a payment processing fee that is over and above a licensee's approved rates.

Fees paid by an operator to a credit or debit card company are treated as a cost of doing business. Licensees must not charge any payment processing fee in addition to the rates that have been approved by the Board.

Some passengers belong to an independent payment service provider which may enable credit or debit payments via telephone or the internet. Fees that passengers pay to independent payment services do not require Board approval when specific criteria are met. They include the requirement that the service is voluntary, that other payment options remain available, any fee that is charged is determined by the independent payment service provider, and other conditions set out in the Board rule.

### *More Information*

Rates Information | <http://www.th.gov.bc.ca/ptb/rates.htm>

Board Rule | [http://www.th.gov.bc.ca/ptb/documents/rule\\_inde\\_pmt\\_providers\\_and\\_fees.pdf](http://www.th.gov.bc.ca/ptb/documents/rule_inde_pmt_providers_and_fees.pdf)