

October 21, 2015

Enhanced Tools for Reporting Taxi Data

The Passenger Transportation Board has made significant improvements to its three data-reporting spreadsheets that taxi licensees use when applying to add taxis to their fleet:

- A. Trip Volumes
- B. Vehicle Usage
- C. Response Times

The enhanced spreadsheets give applicants and the Board a more useful breakdown of data that taxi licensees include in their applications. They calculate 'bottom line indicators' that can assist applicants and the Board when preparing and deciding applications for more taxis.

The Board is requiring the use of the spreadsheets by additional taxi applicants in communities with a population of 60,000 or more. Taxi companies that do not use a computer dispatch system are not required to submit Spreadsheet C to report response times.

The Board has updated its Application Guide 3 and Reference Sheet 16 for additional taxi applicants. The updates include instructions for using the spreadsheets and guidance about public need indicators used by applicants to demonstrate a need for additional taxis. Application Guide 16 gives licensees information that can help them set up their dispatch system to ensure that it has the operational data that can help it later when they apply for more taxis.

As of October 21, 2015, only the new spreadsheets will be available to applicants. The Board will accept spreadsheets that were included with an application submitted earlier.

More Info

- [Apply for More Taxis](#)
- [Taxi Standards Project](#)