

February 22, 2017

Taxi Data Reporting Requirements Expanded to More Companies in BC

Taxi companies are expected to report operational data for 24 or more months if they are seeking more taxis. To report company data, they must use the Board's [Taxi Data Spreadsheets](#). These standard requirements and tools clarify Board expectations. They also enable timely and informed decisions on applications for additional taxis.

The data reporting requirements now apply to companies in communities with 10,000 or more people. The threshold used to be 60,000. Details on requirements are set out in:

- [Application Guide 3: I want to add taxis to my fleet](#)
- [Reference Sheet 16: Taxi Data](#)

Taxi companies should act now to ensure their data is available when they apply for more taxis. Companies with dispatch systems that retain data for short period (e.g. 3 or 12 months) can print and store monthly system reports. Companies may also use Board spreadsheets to store their data. Some BC companies store reports monthly or quarterly. If data cannot be provided, applicants should explain why.

Data requirements apply to overall trip volumes, vehicle usage and response times. Applicants can provide extra data to support their application. Response-time data is not required when a company does not use computerized dispatch.

The Board encourages taxi companies to take advantage of new dispatch technologies (e.g. cloud based systems) to improve customer service, business efficiency and the availability of operational data. Companies in smaller BC communities may centralize dispatch operations to access these services or reduce costs.

More Info

- [PT Board Taxi Standards Webpage](#)