

I. Legislation

Passenger Transportation Act section 7(1)(f) enables the Board to approve, or set, for the purpose of establishing just and uniform charges, rates to be charged by a licensee in respect of passenger directed vehicles and to make rules respecting rates, rules or practices relating to rates or any tariff of rates.

II. Purpose

To establish standard rules and rates for limousines operating in British Columbia:

III. Applicability

1. This Rule applies to licensees that provide a limousine service.
2. For the purpose of this Rule, subject to section III.3 below, licensees provide a limousine service if their passenger transportation licence has:
 - a. Special Authorization: Passenger Directed Vehicles
 - b. terms and conditions of licence that
 - i. permit the operation of sedan limousine vehicles, classic vehicles or vehicles that can accommodate 6 or more passengers (excluding driver) and does not include
 1. express authorization to use a taxi meter or top light or hail or flag passengers from the street, and
 2. a service limitation respecting which passengers may use the service (e.g. work crews, tourists who reside outside British Columbia, seniors, English-as-Second Language students).
3. The Board may determine that a licensee approved to charge individual, per-person or zone fares is not subject to this Rule.

IV. Hourly Rates

1. Unless otherwise specified by the Board, and subject to V.2 and section VI, licensees providing a **limousine service may only charge rates that are within the minimum and maximum hourly rates set out in Table I.**
2. Goods and Services Tax (GST) is **not** included in the rates.

3. Subject to Section V below, other point-to-point rates approved by the Board prior to the date of this Rule remain in effect and the licensee must charge the approved point-to-point rates unless a calculation of fares based on an hourly rate would be less.

Table I: Minimum and Maximum Hourly Limousine Rates in BC (before allowable discounts)

	Minimum & Maximum Rates				
	Sedan Limousines	Mid-Size Limousines	Stretch Cars	Stretch SUVs	Limo Buses
Seats (excluding driver)	3 - 5	Variable*	8 - 11	8 - 16	17 or more
Minimum Hourly Rate	\$75	\$90	\$110	\$150	\$175
Maximum Hourly Rate	\$150	\$160	\$175	\$240	n/a

* Mid-size limousines include SUVs and other body styles (6-7 pax.), vans (6-11 pax.) and antique sedans (3-5 pax.)

V. Minimum Fares on the Sea-to-Sky Corridor

1. Section V only applies to licensees with authority to transport passengers on trips on the Sea-to-Sky Highway including trips on this highway that originate or terminate at the Vancouver International Airport (YVR).
2. Table II sets out minimum fares that must be charged for specified one-way trips on the Sea-to-Sky Corridor.
3. Goods and Services Tax (GST) is **not** included in the fares.
4. Trips identified in Table II are based on municipal boundaries except for the Vancouver International Airport (YVR) where the Main and South terminals are located.
5. Minimum and maximum hourly rates apply to all trips on the Sea-to-Sky corridor that are not identified in Table II.
6. Before the start of the trip, licensees must inform customers of applicable rates and minimum fares for the Sea-to-Sky corridor.
7. If a licensee is charging point-to-point rates and a passenger requests a stop or alternate route that extends the trip by more than 15 minutes, licensees may apply an additional charge as long as they notify customers of the additional charges in advance and in writing.
8. For trips identified in Table II, the applicable minimum fares replace any company-specific point-to-point or 'flat' rates the Board may have approved previously.

Table II: Minimum Rates for Specified One-Way Trips on the Sea-to-Sky Corridor (before allowable discounts)

Trips (either direction)	Minimum Rates				
	Sedan Limousines	Mid-Size Limousines	Stretch Cars	Stretch SUVs	Limo Buses
Seats (excluding driver)	3 - 5	Variable*	8 - 11	8 - 16	17 or more
YVR-Whistler	\$300	\$360	\$440	\$570	\$665
YVR-Squamish**	\$195	\$235	\$290	\$375	\$435
YVR-Pemberton	\$375	\$445	\$545	\$710	\$825
Vancouver-Squamish**	\$145	\$175	\$215	\$275	\$325
Vancouver-Whistler	\$245	\$295	\$360	\$470	\$545
Vancouver-Pemberton	\$320	\$385	\$470	\$605	\$710
Squamish-Whistler**	\$105	\$130	\$155	\$200	\$235
Squamish-Pemberton**	\$180	\$215	\$265	\$340	\$400
Whistler-Pemberton	\$80	\$95	\$115	\$150	\$175

* Mid-size limousines include SUVs and other body styles (6-7 pax.), vans (6-11 pax.) and antique sedans (3-5 pax.)

** Sea-to-Sky Gondola is located in the District of Squamish.

VI. Standard Rules Governing the Rates

1. Definitions

“**Agreement**” means an arrangement between a customer and a licensee for the provision of a limousine service to a passenger or group of passengers at set rates.

“**Customer**” means the person who, on behalf of a passenger or group of passengers, enters an agreement with the licensee for the provision of limousine service to a passenger or group of passengers.

“**Flat Rates**” means a charter rate charged on a per-trip or point-to-point basis.

“**Licensee**” means a holder of a valid passenger transportation licence or a person formally designated by the holder of a valid passenger transportation licence to enter agreements on the licensee’s behalf.

“**Point-to-Point Rate**” means a charter rate fixed in advance and charged for transportation between two points and may include deadhead travel.

“Package Rate” means a charter rate fixed in advance and charged on an hourly basis.

“Sea-to-Sky Highway” means the section of Highway 99 from Horseshoe Bay to Pemberton.

“Standby Rates” apply to non-driving time when a limousine and driver are waiting to provide transportation when needed by the passenger.

2. Minimum Time

- a. Subject to V.2, the minimum time charge for any limousine service trip is one hour.
- b. A licensee may set a minimum time charge that exceeds one hour if the customer is informed at the time of the agreement.

3. Start and End of Hourly Charges

- a. If the licensee calculates the hourly rate from or to a location other than where passengers are picked up or dropped off, the licensee must inform the customer at the time of the agreement of:
 - i. the location from or to which the hourly rate is calculated, and
 - ii. an estimated amount of time that will be added to the trip because of this policy.

4. Tolls, Public Fees and Other Service Charges

- a. If a licensee informs a customer at the time of the agreement, a licensee may require the customer to pay the following:
 - (i) all ferry, bridge, and tunnel tolls and other public fees such as parking and park entrance fees that apply to the limousine or its occupants (including the driver) and tolls for return trips.
 - (ii) a meet and greet fee
 - (iii) vehicle decoration or preparation fee
 - (iv) meals or accommodation costs for drivers
 - (v) vehicle clean up fees
 - (vi) standby rates
 - (vii) a per kilometer rate from the company’s home base to or from the passenger pickup or drop off location.

5. Fuel Surcharges

- a. A licensee may require a customer to pay a fuel surcharge if, at the time of the agreement, it informs the customer of:
 - (i) the total surcharge amount, or
 - (ii) the quantified method (including the data source and formula) that will be used to calculate the surcharge amount.

6. Substitute Vehicles

- a. Subject to (b) below, if a licensee is unable to provide a vehicle with the requested seating capacity, the rates charged must fall into the lower of one of the following rate categories:
 - (i) Rate category of the requested vehicle, or
 - (ii) The rate category for the limousine that was substituted
- b. If the number of passengers requiring transport exceeds the seating capacity of the vehicle, a licensee may charge the customer a higher rate to substitute a different limousine with a seating capacity to accommodate the number of passengers.

7. Discounts

Licensees may offer a discount of no more than 15% on their rates.

8. Familiarization Trips

A free “familiarization trip” may only be given to:

- a. travel agents
- b. destination management companies
- c. commercial tour operators, and
- d. event planners

in the interest of building current and future business relationships with the licensee.

9. Donated Services

Board Policy OP V.5 "[Certificates, Cards, Coupons and Vouchers](#)" applies to limousines.

10. Gratuities

Payment of a gratuity is at the discretion of a customer.

11. Deposits, Cancellations and Refunds

Licensees may establish policies for deposits, cancellations and refunds if the customer is informed of these policies **before** entering into an agreement.

VII. Dates

Approved: **September 14, 2016**

Effective Date: **October 20, 2016**

VIII. Former Rule Rescinded

The "*Minimum-Maximum Rates and Standard Rules for Limousines in BC*" effective October 14, 2015, is rescinded as of 11:59 p.m. on October 19, 2016.