Passenger Transportation Board
MOVING FORWARD, TOGETHER

Resources

Legislation

- Passenger Transportation Act
- Passenger Transportation Regulation

- Administrative Tribunals Act
- BC Laws (other acts and regulations)

Board resources

- Board rules of practice and procedure
- Policy manual
- Rates rules
- Metered taxi rate structure in B.C.
- Accessibility plan(232 KB)
- Data requirements

- Forms
- Sample terms and conditions
- Operational taxi data
- Appeal procedures handbook
- Oral hearings handbook

Reports

Custom Taxi Cost Indexes for Five Regions of British Columbia, Hara Associates, November 2024(1 MB)

The Board retained the services of Hara Associates to develop a new Taxi Cost Index (TCI) to replace the current TLCI (Taxi & Limousine Cost Index) approach to cost-of-living reviews of meter rates following a 2023 consultation with taxi and Transportation Network Services (TNS) licensees. The goal of a new custom TCI would be to establish an index that better reflects the real changes in costs experienced by operators.

Special Committee to Review Passenger Directed Vehicles, May 2024(2 MB)

The Legislative Assembly agreed in February 2024 that a Special Committee to Review Passenger Directed Vehicles be appointed to review passenger directed vehicle services and transportation network companies administered under the Act. This report of the Special Committee was released in May 2024.

2023 Update: Economic Effects of Covid-19 on the BC Passenger Transportation Industry, Hara Associates, August 2023(5 MB)

This 2023 study investigates the impact of Covid on monthly trip volumes for taxis and Transportation Network Services (TNS) following from a previous study published in September 2021. It also looks at the consequences on operating costs and market share for both types of licensees, as well as impacts on broader economic factors relevant to the passenger transportation industry.

Economic Effects of Covid-19 Pandemic on the BC Passenger Transportation Industry, Hara Associates, September 2021(3 MB)

This investigation was conducted to determine the impact of the Covid-19 pandemic on the BC passenger transportation industry during the first year of the pandemic, pursuant to section 27(3)(b) of the *Passenger Transportation Act*. The investigation was undertaken in the context of relevant applications of Uber Canada Inc. and Facedrive Inc.

Transportation Network Services: Boundaries, Supply, Fares, and Driver's Licences, Select Standing Committee on Crown Corporations, March 2019(1 MB)

The Legislative Assembly of British Columbia authorized a Select Standing Committee on Crown Corporations to examine, inquire into, and make recommendations on regulations regarding Transportation Network Services (TNS) in British Columbia. This report made 11 recommendations on four areas of regulation for TNS in B.C.

Modernizing Taxi Regulation, Hara Associates, June 2018(2 MB)

This report provides recommendations to modernize the taxi industries regulation regime in British Columbia, to allow the industry to remain viable if Transportation Network Companies were introduced. The recommendations were based on consultations with the taxi industry, local governments, and consumer and business interest groups.

Transportation Network Companies in British Columbia, Select Standing Committee on Crown Corporations, February 2018(807 KB)

The Legislative Assembly of British Columbia authorized a Select Standing Committee on Crown Corporations to examine, inquire into and make recommendations on regulations regarding transportation network services in British Columbia. This report made 32 recommendations on two

main areas: Community impact and the Regulatory Regime. Input and suggestions were collected from expert witnesses from various sectors and interests.

Wheelchair Accessible Transportation by Taxi and Inter-city Bus in British Columbia: update 2017, Passenger Transportation Board

This report was conducted as an update to a similar 2012 report to better understand accessibility issues related to wheelchair accessible taxis and inter-city buses. It includes recommendations on areas of further improvement in this sphere.

Read the PDF(682 KB)