

# Board mission, vision, and values

## Mission

Sustainable, accessible, and safe passenger transportation services for all across British Columbia.

## Vision

The Board licences and regulates passenger directed transportation and inter-city buses through objective, evidence-based decision-making to meet public need and promote sound economic conditions.

## Values

### Service to the public

Accessibility: People throughout B.C. have accessible and inclusive passenger transportation options.

Affordability: People throughout B.C. have affordable passenger transportation options.

Demand: There are people who would support and use the passenger transportation service.

Safety: People throughout B.C. have safe and secure passenger transportation services.

Service quality: People throughout B.C. have access to high quality passenger transportation services and adequate supply.

### Regulating the industry

Competition: B.C.'s passenger transportation industry encourages healthy competition among a variety of service providers.

Innovation: B.C.'s passenger transportation industry is innovative and embraces emerging technology.

Sustainability: B.C.'s passenger transportation industry strives to be environmentally and economically sustainable over the long term.

Variety: B.C.'s passenger transportation industry supports a variety of passenger transportation options and services.

## **Independent tribunal**

Administrative Fairness: The Board upholds principles of administrative fairness and impartial decision-making as an independent tribunal and in accordance with its legislated mandate.

Equitable Regulatory Framework: The Board balances economic opportunities equitably across different sectors and business models.

Evidence-based: The Board makes objective, data-driven, and evidence-based decisions.

Integrity: The Board acts ethically and accountably.

Transparency: The Board communicates clearly what we do and how we do it.

You can read more about the Board's work in its [strategic plan and annual reports](#).