Passenger Transportation Board
MOVING FORWARD, TOGETHER

New taxi rates structure

December 12, 2025

Edit: Updated March 21, 2026 with implementation date for Region 4

Starting in 2026, the Passenger Transportation Board is implementing new rates structures for the B.C. taxi sector. What to know:

- The Board is implementing rate bands, starting with taxi companies in Region 5.
- Geographic areas of the province in with common rates rules previously applied will have new standardized rates that fall within the applicable rate bands.
- Implementation of new rates structures will happen through 2026 and 2027 in different regions.

What is a rate band?

A rate band states the minimum and maximum rates that taxi licensees can charge in a region. Taxi licensees can choose any rate within their region's approved band. No need to apply to the Board; licensees just need to notify the Board of their new rate.

Why rate bands?

The Board introduced rate bands to:

- Give taxi licensees more flexibility and control over pricing

- Reduce the need for applications and paperwork
- Keep fares affordable while supporting long-term sustainability in the taxi industry

Who sets the bands?

Rate bands are set by the Board using:

- Trip and cost data from across B.C.
- Regional operating conditions
- Input from industry and stakeholders

Do I need to change my rate?

Once the Board establishes a rate band in a region, all taxi licensees within that region are required to charge rates that are within that band.

- If your rate is within the band ? You can keep it.
- If your rate is above the band ? You have until 2028 to adjust it. You may want to make incremental changes. You can change your rate every 6 months with a simple notification form.
- If your rate is below the band ? You have until 2029 to adjust it. You may want to make incremental changes You can change your rate every 6 months with a simple notification form.

Find your region's rate band

Use our map or select your region below:

Region 5 – Effective January 1, 2026

Region 4 – Effective April 1, 2026

Region 3 – Effective August 1, 2026

Region 2 – Standardized rates, early 2027

Region 1 – Standardized rates, mid 2027

Don’t know your region? Look up your region here according to your operating area.

FAQs and operator information

Need more information?

Download the full FAQ

Licensee Brief

Rate Change Notification Form

Questions?

The Board is here to help. You can contact us at:

Email: ptboard@gov.bc.ca

Call: 250-953-3777

Learn more about the Board's role here