

Making the passenger transportation industry more accessible

The Passenger Transportation Board (Board) is committed to supporting the full and equal participation of people with disabilities, as well as continuing to work towards inclusivity and accessibility in the passenger transportation industry.

The Board has focused mostly on wheelchair accessibility in the passenger transportation industry and its goal remains to have wheelchair accessible vehicles integrated into fleets across BC. The Board also recognizes barriers to accessible passenger transportation can include auditory, vision, cognitive and other sensory challenges and discrimination (whether intended or unintended) based on race, gender, sexuality and other characteristics.

With these types of accessibility barriers in mind, there are many aspects of passenger transportation (such as training and assistive technology like talking meters) which can be improved to promote greater accessibility and inclusion for all riders.

The Board is committed to:

- Supporting and working towards the principles outlined in the [United Nations Convention on the Rights of Persons with Disabilities \(UNCRPD\)](#) and [United Nations Declaration on the Rights of Indigenous Peoples \(UNDRIP\)](#)
- Ensuring that [gender equity](#) principles are applied to programs and workspaces

The Accessible BC Regulation under the [Accessible BC Act](#) came into effect on September 1, 2022.

The Board must comply with corporate reporting requirements under the Act.

The [accessibility directorate](#) has information about improving accessibility for people with disabilities.

[Contact us](#) with comments, questions, or recommendations on the Board's commitment to accessibility and reconciliation.

Related topics:

[Report on Accessible Transportation in B.C.](#) [Motor Vehicle Act Regulation?- Division 44, Accessible Taxis](#) [Taxi Bill of Rights](#) [Transport Canada - Accessible transportation](#) [Passenger Transportation Accessibility Program](#)