

April 21, 2010

Industry Advisory

Priority Dispatch Plans

Wheelchair accessible taxis are used by people who need accessible transportation, and by those who do not. This is good for passengers and companies. Taxi companies must give priority to people who need accessible vans.

A **Priority Dispatch Plan** must now be submitted with the following applications:

- New taxi service with accessible taxis
- Additional vehicle that include accessible taxis
- Flip seat requests

The Board developed *Guidelines for Preparing a Priority Dispatch Plan*. This should help applicants write their plans. Copies are available on the Board's [accessible taxi web page](#).

Effective date: April 22, 2010